

Committee(s):	Dated:
Safeguarding Sub Committee City of London Grand Committee	06/02/2018 09/02/2018
Subject: The City and Hackney Safeguarding Adults Board Annual Report 2016/17 presented by Dr Adi Cooper Independent chair of the CHSAB and Melba Gomes, Interim CHSAB Manager.	Public
Report of: Director of Community and Children's Services	For Information
Report author: Melba Gomes, City and Hackney Safeguarding Adults Board Manager	

Summary

The City and Hackney Safeguarding Adults Board is a statutory Board and Annual Report is statutory

In summary during 2016/17

- City partnership has been driving forward work on financial abuse and social isolation.
- There have been 4 Safeguarding Adult Reviews in 2016/17, none of which were for City residents
- Learning has come back into the City however via the SAR workshops.

Recommendation

Members are asked to:

- Note the report.

Main Report

1 Background

1.1 The London Borough of Hackney and the City of London have diverse, vibrant communities, with many organisations and individuals not only providing effective adult safeguarding, but also committed to the Safeguarding Adults Board and the partnership it represents. The City and Hackney Safeguarding Adults Board is a multi-agency partnership of statutory and non-statutory stakeholders. This report sets out an appraisal of safeguarding adults activity of those agencies across the City of London and Hackney boroughs in 2016/2017.

- 1.2 The Care Act sets out a clear statutory framework for how local authorities and other key partners, such as care providers, health services, housing providers and criminal justice agencies, should work together to protect an adult's right to live in safety, free from abuse and neglect. It introduces new safeguarding duties for local authorities including: leading a multi-agency local adult safeguarding system; making or causing enquiries to be made where there is a safeguarding concern; carrying out Safeguarding Adults Reviews; arranging for the provision of independent advocates; and hosting Safeguarding Adults Boards.
- 1.3 In setting out a statutory requirement for Safeguarding Adults Boards for the first time, the Care Act establishes three core duties for those Boards: The Board must:
 - a) Publish a strategic plan for each financial year that sets out how it will meet its main objectives and what the members will do to achieve this.
 - b) Conduct any Safeguarding Adults Reviews as may be required.
 - c) Publish an annual report detailing what the SAB has done during the year to achieve our main objectives and implement its strategic plan.

This annual report is provided in line with this requirement.

2 Key Achievements

In line with its strategy, key achievements for the Board in 2016/2017 include:

- 2.1 Following the presentation by Detective Inspector Phil Brewer on Modern Slavery in the previous year, each partner identified a lead for Modern Slavery. A policy was adopted which provided guidance on how to work with child and adult victims
- 2.2 Arising from findings from a SAR, the 'self-neglect policy' was reviewed and improved. A multi-agency file audit was instigated, which focused on the theme of self-neglect, and priorities for improvement identified by SARs.
- 2.3 In response to the findings of a SAR, the CHSAB commissioned a report and best practice guide for supported housing service providers on sexuality, consent and sexual relations when working with older people.
- 2.4 An escalation protocol was produced to provide a process for partner agencies to resolve, or escalate for resolution, professional disagreements regarding the actions, inactions or decisions of another partner agency in exercising its responsibilities.
- 2.5 To prevent cases that would be appropriate for consideration under the SAR protocol from slipping through the net and improve understanding, a referral process was agreed, circulated in all agencies and disseminated to staff.

- 2.6 The Board has recognised the need to identify and support safeguarding champions in the voluntary sector.
- 2.7 The CHSAB funded training to build staff competence and to increase knowledge in particular areas of practice to prevent recurrence of issues identified in the SARs.
- 2.8 In line with good practice stipulated in the Care Act 2014 and further amplified in the Multi Agency Pan London Policy and Procedures, a representative of local Housing organisations was invited to join the CHSAB.
- 2.9 In response to the absence of representation from the Care and Support services on the Board, as identified by this group themselves, members of the adult social care Provider Forum elected a representative to join the CHSAB.
- 2.10 Partners of the CHSAB and the Chair have visited community groups to engage with the wider community on safeguarding issues. It has agreed a SAR communication strategy and is working on a model for user engagement.
- 2.11 Members of Board have audited themselves to identify where they need to make improvements in adult safeguarding and have created action plans to address the deficits
- 2.12 In line with the City of London's Safeguarding Adults business plan, work has been undertaken by the City of London Financial Abuse Task and Finish Group. A Data sharing agreement is being drawn up with key partners and stakeholders, including the police, trading standards, housing and commissioned advice service. Work has also been done on social isolation, which has been reported to the subgroup.
- 2.13 City of London is represented on all SAB sub groups, with the Assistant Director chairing the SAR sub group of the Board. A new performance digest including key safeguarding performance indicators will be fully reportable in 2017-2018, due to the recent appointment of a performance strategist.

3 Safeguarding Adult Reviews

During this year 4 Safeguarding Adult Reviews were completed. While each SAR has identified specific issues for learning, there are some shared themes for learning i.e. the need for:

- a) Effective working together arrangements across agencies
- b) Coordinated working together on a case with one agency taking the lead, including effective communication between all parties
- c) Thorough risk assessment and risk management
- d) Shared ownership of risk
- e) Understanding of the Mental Capacity Act and its application

All four SARs from previous years were completed during 2016/17. The Board noted that these have taken some time to complete. Various processes were used to complete the SARs and it is becoming clearer about the way forward to ensure timely completion of SARs to improve learning and impact. The Board has agreed a series of events during 2017/18 to promote learning from the SARs

4 2016-17 Data

- 4.1 Safeguarding - The number of safeguarding concerns received from April 2016 to March 2017 was 29: 25 were within the City of London and 4 were outside the City. There has been a slight decrease in alerts raised this year: in comparison there were 34 alerts raised in 2015-2016, with 3 alerts regarding residents placed outside the City. Of the 25 City of London concerns, 13 were progressed to a Section 42 enquiry. The other concerns were diverted from the formal safeguarding process but support and care was provided in all cases. The highest category of risk was neglect and omission, followed by physical abuse and closely by financial abuse. 1 person was subject to domestic abuse. All people subject to the safeguarding process had their desired outcomes met.
- 4.2 Deprivation of Liberty Safeguards - The requests for authorisations for the Deprivation of Liberty Safeguards in the City of London has continually increased following the 'Cheshire West' judgement in 2014. However, it appears that they have begun to plateau. The demand for DoLS is unpredictable as there can be an increase in the number of applications received if people are admitted to hospital.

5 Priorities for 2017/18

1. We will continue to raise awareness
2. We want to engage with service users to get feedback
3. We aim to make services personal
4. We will meet our duties to commission safeguarding adult reviews and improve services in line with learning gained including through commissioning relevant training
5. We evaluate improvements through multi-agency case file audits and self-audits
6. We will promote advocacy to support people
7. We are aiming to devise a prevention and early intervention protocol
8. We will gather appropriate data to provide reassurance and improve service

6 City Specific Contribution

Case Examples

6.1 City of London Adult Social Care

6.2 City of London Police

Partner Contributions

6.3 City of London Adult Social Care

6.4 City of London Police

6.5 Trading Standards

7 Corporate & Strategic Implications

7.1 Safeguarding is a Corporate and Departmental priority.

8 Attachment

8.1 CHSAB Annual Report 2016-2017

Melba Gomes

City and Hackney Safeguarding Adults Board

Melba.gomes@hackney.gov.uk